

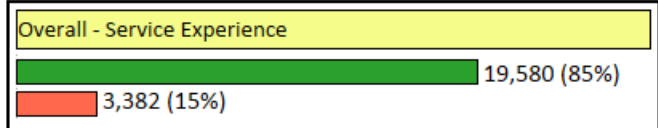
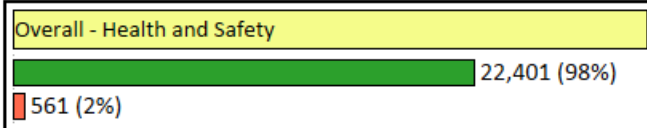
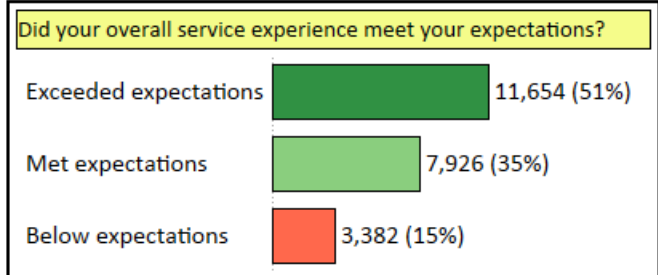
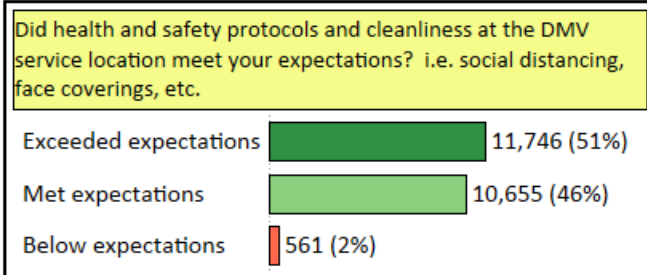
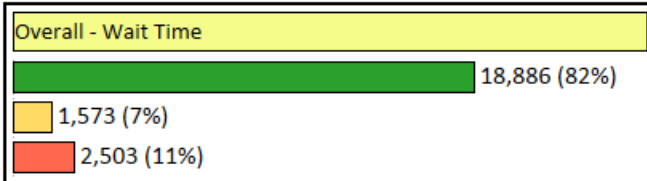
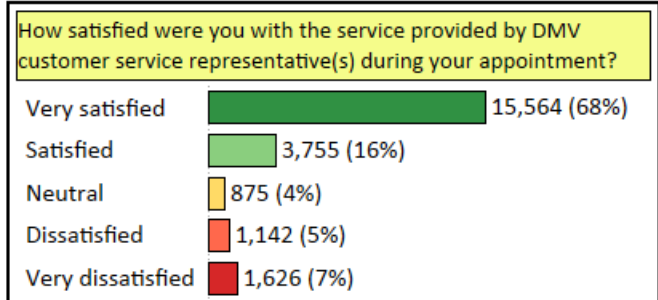
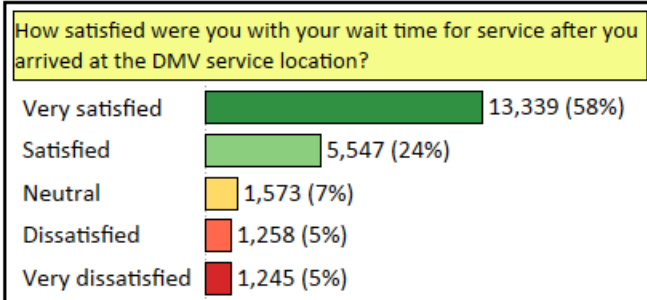
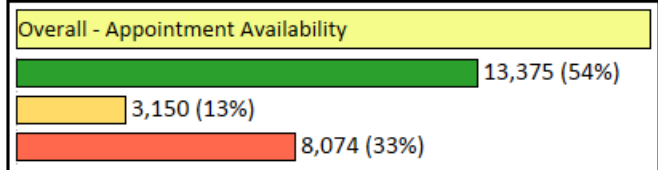
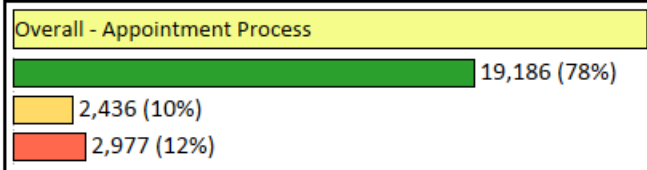
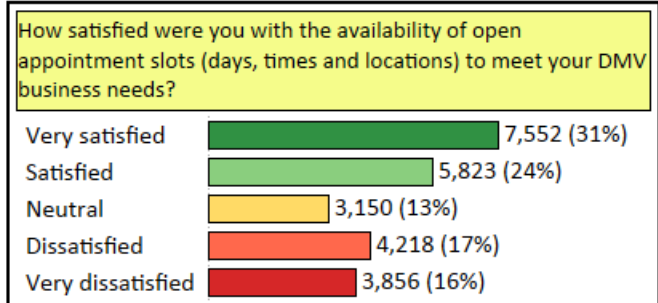
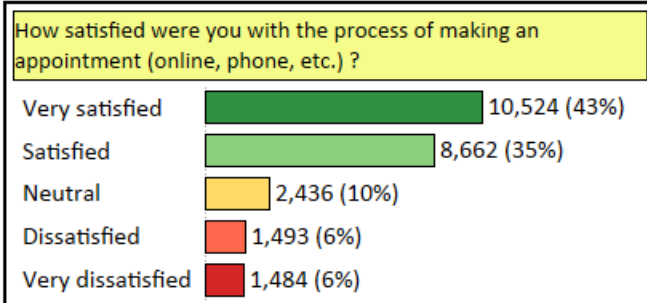
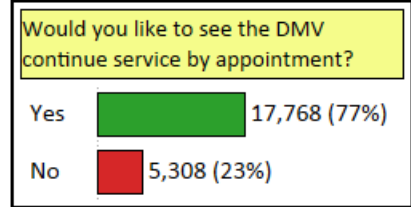
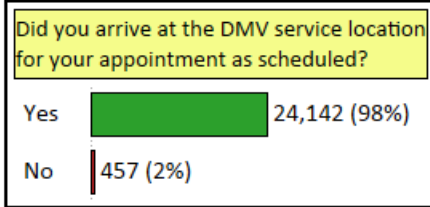
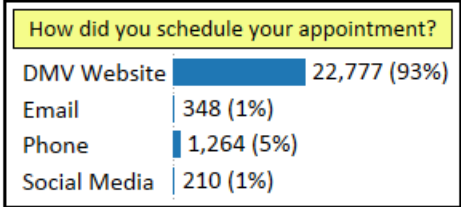


Customer Satisfaction Survey

Developed by: Strategic Management Services
Data Sources: Survey Monkey, Mass Email App

Data Refreshed: August 2, 2021

Response Rate		
Invited	Responded	Response Rate
242,409	24,599	10.1%



We want to understand why customers sometimes cannot make it to their scheduled appointments. Indicate the reason(s) why.

